



CERTIFICATE OF MAILING PURSUANT TO 37 C.F.R. §1.8

I hereby certify that this correspondence and attached documents pursuant to 37 C.F.R. §1.8, are being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Non-Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on:

Date: April 10, 2004

By: Suzie G. Nassari
Signature of person depositing U.S. Mail

**IN THE UNITED STATES PATENT AND
TRADEMARK OFFICE**

UTILITY PATENT

| | | | |
|-------------|---|----------------------|---------------|
| Applicants: | Continelli et al. | Attorney Docket No.: | 10655.9400 |
| Serial No.: | 09/537,506 | Client Ref. No.: | TP19990129 |
| Filed: | March 29, 2000 | Group Art Unit: | 3621 |
| Title: | SYSTEM AND METHOD FOR FACILITATING THE HANDLING OF A DISPUTE | Examiner: | Firmin Backer |
| | | Confirmation No.: | 6236 |

RESPONSE under 37 C.F.R. 1.111

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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APR 28 2004

GROUP 3600

Dear Commissioner:

Applicants hereby timely respond to the Office Action dated January 20, 2004. Applicants respectfully request the Examiner's consideration of the Remarks beginning on the following page.